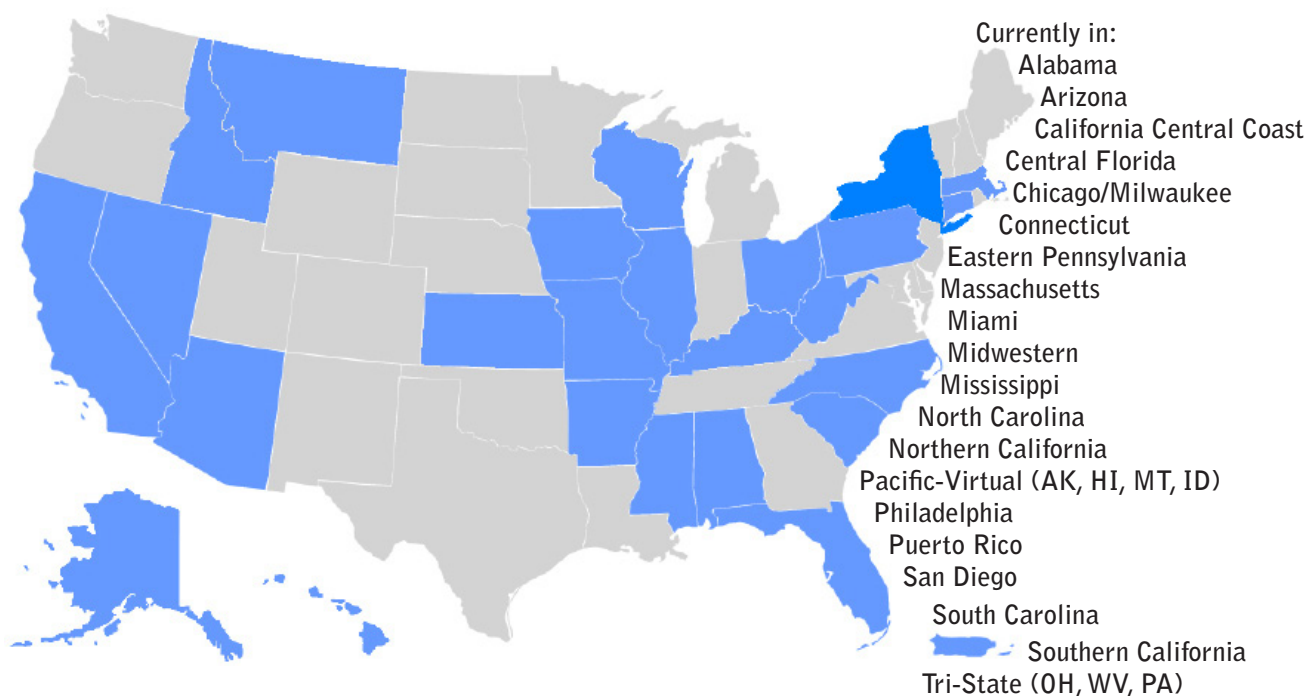


# HIVQUAL QUALITY MANAGEMENT REGIONAL GROUPS



## Did you know that there are quality management groups throughout the country?

HIVQUAL-US helped organize these groups in order to build the capacity of Ryan White funded grantees to implement comprehensive quality management programs in their facilities. Groups promote peer learning and an exchange of best practices among HIV providers committed to Quality Improvement (QI). The groups have access to quality improvement technical expertise through facilitation and through coaching and mentoring by experienced consultants.

- Improve HIV patient care in a geographic region or by provider type by focusing QI efforts on relevant improvement areas selected by group members
- Improvement measured by performance indicators and data collection methods agreed upon by group members
- Identify and promote effective QI strategies through ongoing exchange among peers
- Identify and catalogue successful strategies around specific aspects of care
- Enhance understanding and local application of QI knowledge, methods, and tools directed toward improving patient care
- Promote sustainability through quality management (QM) infrastructure development including completion of organizational assessments and program evaluation
- Promote group successes with other HIVQUAL QM Groups, HRSA, and RW grantees through shared documents, i.e., storyboards; conference presentations; articles; web based sites (such as HIVQUAL and National Quality Center)
- Assist grantees in meeting HRSA quality management requirements
- Alignment of quality activities with other state and local quality initiatives and priorities



HIVQUAL-US

## COMPOSITION

### Agency program membership is based on:

- Common geographical region (state, city, rural/urban) – generally within a few hours of driving or piggybacked on to other meetings
- Ryan White funding source with an initial focus on Parts C and D although not necessarily exclusively those Parts over time; some groups include all Parts - A, B, C, and D

### Individual(s) Representing HIV Program/Agency:

- Responsibility for quality management of the HIV program
- Have positions that can “drive” change in the organization
- Have vested interest in improving patient care
- Committed to transferring knowledge back to organization

## BENEFITS TO PARTICIPATING SITES

- Improvement in HIV patient care
- Improved knowledge and skill in QI tools and techniques, QM infrastructure and performance measurement
- Exchange of strategies and best practices
- Networking opportunities
- Annual organizational assessments of site’s QM Program
- Access to HIV-specific improvement materials and publications by the HIVQUAL team

## REQUIREMENTS OF PARTICIPATING SITES

- Identify key contact for organization (point person)
- Complete an annual organizational assessment of their QM program to target infrastructure development needs
- Be prepared to address gaps in quality infrastructure, performance measurement and improvement activities
- Commit to attendance and participation in group meetings and conference calls
- Prepare individual site reports regarding activities determined by the group
- Submit data agreed upon by the group
- Implement at least one quality improvement project per year
- Provide ongoing updates to organizational leadership regarding group activities
- Develop presentations of successes (i.e., storyboards) to share with other grantees and HAB/HRSA

HIVQUAL IS A CAPACITY-BUILDING PROGRAM TO HELP HIV CARE FACILITIES BUILD AND SUSTAIN QUALITY MANAGEMENT PROGRAMS; A WAY TO MONITOR HIV CARE USING A SAMPLING STRATEGY THAT PROMOTES SELF-ASSESSMENT THROUGH STANDARDIZED RECORD REVIEW; AND A FRAMEWORK FOR QUALITY MANAGEMENT LINKING THREE CORE COMPONENTS: PERFORMANCE MEASUREMENT, QUALITY IMPROVEMENT AND QUALITY MANAGEMENT PROGRAM. HIVQUAL-US WORKS UNDER COLLABORATIVE AGREEMENT WITH HRSA TO PROVIDE TECHNICAL ASSISTANCE THAT IS AVAILABLE NATIONWIDE AND FREE OF CHARGE FOR PROGRAMS FUNDED THROUGH THE RYAN WHITE HIV/AIDS TREATMENT MODERNIZATION ACT. IN ADDITION TO AND INDEPENDENTLY FROM PARTICIPATION IN REGIONAL GROUPS, PROGRAMS CAN RECEIVE COACHING AND MENTORING THAT IS TAILORED TO THE NEEDS OF INDIVIDUAL CLINICS, WITH SUPPORT FROM AN EXPERIENCED TEAM OF CONSULTANTS.

For more information on participation in HIVQUAL-US or to get information on how you can join a regional group, please contact:

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